Coverage for: Individual and Family | Plan Type: HMO

The Summary of Benefits and Coverage (SBC) document will help you choose a health <u>plan</u>. The SBC shows you how you and the <u>plan</u> would share the cost for covered health care services. NOTE: Information about the cost of this <u>plan</u> (called the <u>premium</u>) will be provided separately. This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage <u>harborhealthresources</u> or call Member Services at 1-855-481-0225. For general definitions of common terms, such as <u>allowed amount</u>, <u>balance billing</u>, <u>coinsurance</u>, <u>copayment</u>, <u>deductible</u>, <u>provider</u>, or other <u>underlined</u> terms, see the Glossary. You can view the Glossary at <a href="https://healthcare.gov/sbc-glossary/">https://healthcare.gov/sbc-glossary/</a> or call 1-855-481-0225 to request a copy.

Important Questions	Answers	Why This Matters:
What is the overall deductible?	\$0	See the Common Medical Events chart below for your costs for service this plan covers
Are there services covered before you meet your deductible?	Yes	This <u>plan</u> covers some items and services even if you haven't yet met the <u>deductible</u> amount. But a <u>copayment</u> or <u>coinsurance</u> may apply. For example, this plan covers certain <u>preventive services</u> without <u>cost sharing</u> and before you meet your <u>deductible</u> . See a list of covered <u>preventive services</u> at <u>hhttps://healthcare.gov/coverage/preventive-care-benefits/</u> .
Are there other deductibles for specific services?	No	You don't have to meet <u>deductibles</u> for specific services.
What is the <u>out-of-pocket</u> <u>limit</u> for this <u>plan</u> ?	For <u>network providers</u> \$10,150 individual / \$20,300 family	The <u>out-of-pocket limit</u> is the most you could pay in a year for covered services. If you have other family members in this <u>plan</u> , they have to meet their own <u>out-of-pocket limits</u> until the overall family <u>out-of-pocket limit</u> has been met.
What is not included in the <u>out-of-pocket limit</u> ?	Premiums, balance-billing charges, and health care this plan doesn't cover.	Even though you pay these expenses, they don't count toward the out-of-pocket limit.
Will you pay less if you use a <u>network provider</u> ?	Yes. See <u>HarborHealthNetwork</u> or call 1-855-481-0225 for a list of <u>network providers</u> .	This <u>plan</u> uses a <u>provider network</u> . You will pay less if you use a <u>provider</u> in the <u>plan's network</u> . You will pay the most if you use an <u>out-of-network provider</u> , and you might receive a bill from a <u>provider</u> for the difference between the <u>provider's</u> charge and what your <u>plan</u> pays ( <u>balance billing</u> ). Be aware, your <u>network provider</u> might use an <u>out-of-network provider</u> for some services (such as lab work). Check with your <u>provider</u> before you get services.
Do you need a <u>referral</u> to see a <u>specialist</u> ?	No.	You can see the <u>network provider</u> / <u>specialist</u> you choose without a <u>referral</u> . You will pay the least if you meet with your Harbor Health <u>Primary Care provider</u> and they give you a <u>referral</u> before you see a network <u>specialist</u> .

All <u>copayment</u> and <u>coinsurance</u> costs shown in this chart are after your <u>deductible</u> has been met, if a <u>deductible</u> applies.

		What You Will Pay			
Common Medical Event	Services You May Need	Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	Limitations, Exceptions, & Other Important Information	
lf you visit a	Primary care visit to treat an injury or illness Harbor Health Express	\$0 <u>copay</u> / visit \$0 <u>copay</u> / visit	Not Covered	Member are encouraged to select a Primary Care provider.  Cost share applies to in-person visit and telehealth visit.  Certain procedures performed in the office may have a coinsurance.	
health care provider's office or clinic	<u>Specialist</u> visit	50% coinsurance	Not Covered	You may be able to reduce cost share, if your <u>Primary Care provider</u> gives a <u>referral</u> to network <u>specialist</u> . <u>Specialist</u> visit with a <u>referral</u> from your <u>Primary Care provider</u> will be \$0 coinsurance.	
	Preventive care/screening/ immunization	No Charge	Not Covered	You may have to pay for services that aren't preventive. Ask your <u>provider</u> if the services needed are preventive. Then check what your <u>plan</u> will pay for.	
	<u>Diagnostic test</u> (x-ray, blood work)	50% coinsurance	Not Covered	Diagnostic test ordered by Primary Care provider or ordered by the specialist you were referred to by your Primary Care provider may be reduced to \$0 coinsurance.	
If you have a test	Imaging (CT/PET scans, MRIs)	50% coinsurance	Not Covered	Imaging ordered by Primary Care provider or ordered by the specialist you were referred to by your Primary Care provider may be reduced to \$0 coinsurance.  Prior authorization is required for certain imaging or there may be no coverage.	

		What You Will Pay			
Common Medical Event	Services You May Need	Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	Limitations, Exceptions, & Other Important Information	
If you need drugs	Tier 1	30-Day Supply \$10 copay/ Retail 90-Day Supply \$25 copay/ Mail Order	Not Covered	Tier 1 drugs are available with \$0 copay including prescribed generic contraceptives and tobacco cessation medications.	
to treat your illness or condition More information about prescription	Tier 2	30-Day Supply 50% coinsurance / Retail 90-Day Supply 50% coinsurance / Mail Order	Not Covered	Certain preventive medications (including certain contraceptives) are covered at No Charge.  To learn more about drug tiers and about copays / coinsurance for specific drugs, visit	
drug coverage is available at www.harborhealth.com/medications	Tier 3	30-Day Supply 50% coinsurance / Retail 90-Day Supply 50% coinsurance / Mail Order	Not Covered	www.harborhealth.com/medications  Prior authorization is required for certain drugs or there may be no coverage.	
	Tier 4 Specialty drugs	<b>30-Day Supply</b> 50% coinsurance	Not Covered	Prior authorization is required for certain Specialty drugs or there may be no coverage.	
If you have	Facility fee (e.g., ambulatory surgery center)	50% coinsurance	Not Covered	Outpatient Surgery by a <u>specialist</u> that you were referred to by your <u>Primary Care provider</u> may be reduced to \$0 coinsurance.	
outpatient surgery	Physician/surgeon fees	50% coinsurance	Not Covered	Prior authorization is required for certain services or there may be no coverage.	
If you need immediate medical attention	Emergency room care	50% coinsurance	Out of Network Emergency room care covered as in-network benefit	None	

	Event Services You May Need Network Provider Provider (You will pay the least) (You will pay the			
Common Medical Event			Provider	Limitations, Exceptions, & Other Important Information
	Emergency medical transportation	50% coinsurance	Out of Network Emergency medical transportation covered as in- network	None
	<u>Urgent care</u>	\$50 copay / visit	Not Covered	None
If you have a	Facility fee (e.g., hospital room)	50% coinsurance	Not Covered	Prior authorization is required for certain services or
hospital stay	Physician/surgeon fees	50% coinsurance	Not Covered	there may be no coverage.
If you need mental health, behavioral health, or substance abuse services	Outpatient services	50% coinsurance	Not Covered	Mental Health Office Visit is \$0 copay / visit.  Outpatient services_ordered by Primary Care provider or ordered by the specialist you were referred to by your Primary Care provider may be reduced to \$0 coinsurance.  Prior authorization is required for certain services or there may be no coverage.
	Inpatient services	50% coinsurance	Not Covered	Prior authorization is required for certain services or there may be no coverage.
	Office visits	\$0 copay / visit	Not Covered	Cost share applies to in-person visit and telehealth visit.
If you are pregnant	Childbirth/delivery professional services	50% coinsurance	Not Covered	Cost sharing does not apply for preventive services in the office.  Certain procedures performed in the office may have a
	Childbirth/delivery facility services	50% coinsurance	Not Covered	coinsurance.  Maternity care may include tests and services described elsewhere in the SBC (i.e., ultrasound)

	What You Will Pay			
Common Medical Event	Services You May Need	Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	Limitations, Exceptions, & Other Important Information
If you need help recovering or have other special health needs	Home health care	50% coinsurance	Not Covered	Home health care ordered by Primary Care provider or ordered by the specialist you were referred to by your Primary Care provider may be reduced to \$0 coinsurance.  60 visits / per plan year
	Rehabilitation services	50% coinsurance	Not Covered	Rehabilitation services ordered by Primary Care provider or ordered by the specialist you were referred to by your Primary Care provider may be reduced to \$0 coinsurance.  Limits per plan year: Physical, Occupational, Speech, Chiropractic: combined limit 35 visits per plan year. No limits apply for treatment of covered mental health or substance use disorders.  No limits apply for Acquired Brain Injury services.
	Habilitation services	50% coinsurance	Not Covered	Habilitation services ordered by Primary Care provider or ordered by the specialist you were referred to by your Primary Care provider may be reduced to \$0 coinsurance.  Limits per plan year: Physical, Occupational, Speech, Chiropractic: combined limit 35 visits per plan year.  No limits apply for treatment of covered mental health or substance use disorders.
	Skilled nursing care	50% coinsurance	Not Covered	25 days / per plan year

		What You Will Pay		
Common Medical Event	Services You May Need	Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	Limitations, Exceptions, & Other Important Information
	Durable medical equipment	50% coinsurance	Not Covered	Excludes vehicle modifications, home modifications, exercise, and bathroom equipment.  Prior authorization is required for certain Durable medical equipment rented or purchased over \$2,000.
	Hospice services	Home Hospice services 50% coinsurance Inpatient Hospice services 50% coinsurance	Not Covered	Home Hospice services ordered by Primary Care provider or ordered by the specialist you were referred to by your Primary Care provider may be reduced to \$0 coinsurance.  Prior authorization is required for certain services or there may be no coverage.
If your child	Children's eye exam	\$0 <u>copay</u> / visit	Not Covered	Coverage limited to one exam/per plan year
needs dental or eye care	Children's glasses	50% coinsurance	Not Covered	None
5 <b>,</b> 5 5 <b>5</b>	Children's dental check-up	Not Covered	Not Covered	None

### **Excluded Services & Other Covered Services:**

Services Your Plan Generally Does NOT Cover (Check your policy or plan document for more information and a list of any other excluded services.)

- Abortion (except when life of mother at risk)
- Acupuncture
- Bariatric surgery
- Cosmetic surgery

- Dental care (Adult)
- Infertility treatment
- Long-term care

- Non-emergency when traveling outside the U.S.
- Routine foot care (except as covered for certain diseases)
- Weight loss programs

Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your plan document.)

- Chiropractic care (see plan for limits)
- Hearing aids (see plan for limits)
- Private-duty nursing (see plan for limits)
- Routine eye care (Adult) (see plan for limits)

Your Rights to Continue Coverage: There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is: Harbor Health at 1-855-481-0225. You may also contact your state insurance department at 1-800-252-3439 or Department of Labor's Employee Benefits Security Administration at 1-866-444-EBSA (3272) or <a href="www.dol.gov/ebsa/healthreform">www.dol.gov/ebsa/healthreform</a> Other coverage options may be available to you, too, including buying individual insurance coverage through the <a href="health Insurance Marketplace">Health Insurance Marketplace</a>. For more information about the <a href="Marketplace">Marketplace</a>, visit <a href="www.HealthCare.gov">www.HealthCare.gov</a> or call 1-800-318- 2596.

Your Grievance and Appeals Rights: There are agencies that can help if you have a complaint against your <u>plan</u> for a denial of a <u>claim</u>. This complaint is called a <u>grievance</u> or <u>appeal</u>. For more information about your rights, look at the explanation of benefits you will receive for that medical <u>claim</u>. Your <u>plan</u> documents also provide complete information on how to submit a <u>claim</u>, <u>appeal</u>, or a <u>grievance</u> for any reason to your <u>plan</u>. For more information about your rights, this notice, or assistance, contact: Member service number listed on the back of your ID card or Texas Department of Insurance at 1-800-578-4677 or visit <a href="https://tdi.texas.gov">https://tdi.texas.gov</a>.

## Does this plan provide Minimum Essential Coverage? Yes.

Minimum Essential Coverage generally includes plans, health insurance available through the Marketplace or other individual market policies, Medicare, Medicaid, CHIP, TRICARE, and certain other coverage. If you are eligible for certain types of Minimum Essential Coverage, you may not be eligible for the premium tax credit.

## Does this plan meet the Minimum Value Standards? Not Applicable.

If your plan doesn't meet the Minimum Value Standards, you may be eligible for a premium tax credit to help you pay for a plan through the Marketplace.

## **Language Access Services:**

Spanish (Español): Para obtener asistencia en Español, llame al 1-855-481-0225

Tagalog (Tagalog): Kung kailangan ninyo ang tulong sa Tagalog tumawag sa 1-855-481-0225

Chinese (中文): 如果需要中文的帮助, 请拨打这个号码 1-855-481-022

Navajo (Dine): Dinek'ehgo shika at'ohwol ninisingo, kwiijigo holne' 1-855-481-0225

To see examples of how this <u>plan</u> might cover costs for a sample medical situation, see the next section.

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### **About these Coverage Examples:**



This is not a cost estimator. Treatments shown are just examples of how this <u>plan</u> might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your <u>providers</u> charge, and many other factors. Focus on the <u>cost-sharing</u> amounts (<u>deductibles</u>, <u>copayments</u> and <u>coinsurance</u>) and <u>excluded services</u> under the <u>plan</u>. Use this information to compare the portion of costs you might pay under different health <u>plans</u>. Please note these coverage examples are based on self-only coverage.

# Peg is Having a Baby

(9 months of in-network pre-natal care and a hospital delivery)

■ The <u>plan's</u> overall <u>deductible</u>	\$0
■ Specialist [cost sharing]	50%
■ Hospital (facility) [cost sharing]	50%
■ Other [cost sharing]	50%

#### This EXAMPLE event includes services like:

Specialist office visits (prenatal care)
Childbirth/Delivery Professional Services
Childbirth/Delivery Facility Services
Diagnostic tests (ultrasounds and blood work)
Specialist visit (anesthesia)

Total Example Cost	\$12,700			
In this example, Peg would pay:	In this example, Peg would pay:			
Cost Sharing				
<u>Deductibles</u>	\$0			
<u>Copayments</u>	\$10			
Coinsurance	\$4,500			
What isn't covered				
Limits or exclusions	\$60			
The total Peg would pay is	\$4,570			

## **Managing Joe's Type 2 Diabetes**

(a year of routine in-network care of a well-controlled condition)

■ The plan's overall deductible	\$0
■ Specialist [cost sharing]	50%
■ Hospital (facility) [cost sharing]	50%
■ Other [cost sharing]	50%

#### This EXAMPLE event includes services like:

<u>Primary care physician</u> office visits (including disease education)

Diagnostic tests (blood work)

**Prescription drugs** 

<u>Durable medical equipment</u> (glucose meter)

Total Example Cost	\$5,600
In this example, Joe would pay:	
Cost Sharing	
<u>Deductibles</u>	\$0
Copayments	\$900
Coinsurance	\$100
What isn't covered	
Limits or exclusions	\$0
The total Joe would pay is	\$1,000

## **Mia's Simple Fracture**

(in-network emergency room visit and follow up care)

■ The <u>plan's</u> overall <u>deductible</u>	\$0
■ Specialist [cost sharing]	50%
■ Hospital (facility) [cost sharing]	50%
Other [cost sharing]	50%

### This EXAMPLE event includes services like:

Emergency room care (including medical supplies)

Diagnostic test (x-ray)

<u>Durable medical equipment</u> (crutches)

Rehabilitation services (physical therapy)

Total Example Cost	\$2,800			
In this example, Mia would pay:				
Cost Sharing				
<u>Deductibles</u>	\$0			
Copayments	\$10			
Coinsurance	\$1,400			
What isn't covered				
Limits or exclusions	\$0			
The total Mia would pay is	\$1,410			

Note: These numbers assume the patient does not receive a referral from their Harbor Health Primary Care Provider before seeing a network Specialist. If you, receive a referral before seeing a network Specialist, you may be able to reduce your cost share. For more information about your plan, go to <a href="HarborHealth.com">HarborHealth.com</a> or call Harbor Health at 1-855-481-0225.